



## **IMPORTANT INFORMATION FOR ALL ONLINE BIDDERS.**

### **SUMMARY:**

- 1.** Buyers commission 15% +VAT plus the-saleroom.com commission 4.95% +VAT.
- 2.** A condition report must be obtained before bidding as all items are pre-owned & lot descriptions may not describe minor damage, wear, signs of use or faults & may be incomplete or not working.
- 3.** In-house shipping only available for lots suitable for posting.

**We recommend all potential buyers read our detailed information below & our Conditions of Sale & terms of Business shown with this auction listing as it contains terms & restrictions applying to all purchases.**

### **CONDITION REPORTS:** ALWAYS OBTAIN A CONDITION REPORT BEFORE BIDDING.

Potential buyers must obtain a condition report on any lot & ensure they are content with the condition report & catalogue description before bidding.

- 1.** If a condition report has not been sought & supplied, refunds are not available for buyer complaint or disappointment upon receipt, concerning inherent faults, wear or damage, description omissions or unintentional errors.
- 2.** Ample time is given to view any lot(s) in person & the auction catalogue is available for viewing online from 10 days before an auction.
- 3.** The Auctioneer acts only as agent for the seller of all lots & all items offered for auction must be considered used & previously owned.
- 4.** Bidders must not rely solely on any catalogue description & image as minor faults, wear or damage inherent with the age, use or manufacturing process may not be described or shown. Any measurements or weights are approximate & for guidance only. Catalogue photographs must not be relied on for assessing condition or colour accuracy.

**Note:** By bidding at our auctions, bidders enter a legally binding contract to buy & pay for the lot(s) purchased & are deemed to have accepted our Terms & Conditions. All lots will be sold under these Conditions.

### **OUR SHIPPING SERVICE:**

Shipping services provided by the Auctioneer are used at the buyer's own risk. We cannot be held responsible for damage during transit by the shipping service provider. The buyer must make any claim. We recommend buyers provide their own in-transit damage & loss insurance.

- 1.** Our UK & Overseas in-house shipping service is only available for non-fragile items suitable by value, size & weight for Royal Mail/Parcelforce tracked & signed for services.
- 2.** We retain the right to decline to ship individual or multiple purchases we deem to be unsuitable for postal shipping or any items prohibited by UK postal services.
- 4.** We charge a fee for packing & materials based on complexity & time to pack. The Royal Mail postage charge is charged at cost.
- 5.** Purchases are shipped as soon as possible, but strictly in sequence of invoice payment from the Monday following the auction.
- 6.** We can recommend other carriers for items we cannot handle or buyers can arrange collection or their own shipping.

### **PAYMENT FOR PURCHASES:**

Strictly within 5 days of the auction or receipt of invoice, by telephone using a debit card or bank transfer. We accept credit cards & cheques only up to a value of £250.

Payment by direct bank transfer may be requested for high value purchases. We reserve the right not to accept credit card payments from overseas buyers. Bank transfers from non-UK accounts are subject to an £8 bank surcharge.

### **LIVE BIDDING ONLINE:**

We reserve the right to decline any registration to bid live online via the-saleroom.com & we may decline registrations to bid once an auction has started. A charge of 4.95% plus VAT will be applicable on purchases as a commission charge by the-saleroom.com. This will be added to the buyer's invoice.

**COMMISSION BIDS SUBMITTED BY EMAIL OR TELEPHONE:**

We offer a free commission bid service to bid on your behalf with a proven guarantee to buy as cheaply as possible, subject only to other bids or any reserve. Acceptance of bids will be at our discretion & may only be accepted with certain guarantees obtained from the bidder. We cannot accept or execute any email or telephone commission bids received after 9.30am on auction mornings.

**BIDDING BY TELEPHONE:**

Telephone bidding lines are limited in number & must be reserved before the day of the auction. We reserve the right to decline telephone bidding applications & requests for telephone bidding on low value lots. It is the bidder's responsibility to be available to bid when the lot is offered as the Auctioneer cannot be held responsible for missed bids when bidders are unobtainable & we are unable to contact them.

**ENQUIRIES & INFORMATION:**

By e-mail to: [enquiries@barbarakirkauctions.co.uk](mailto:enquiries@barbarakirkauctions.co.uk)

By telephone to office: +44 (0)1736 361342

General information available at our website: [www.barbarakirkauctions.co.uk](http://www.barbarakirkauctions.co.uk)