

## ${\bf Barbara Kirk Penzance Specialist Auctions}$

## Buyer commendations for our services...

Here are just a few, unsolicited & genuine, from some of our sellers & UK & overseas buyers ...

"I bought 4 lots on the same day from 4 different rooms, all of which are pack & post... you are not just out of front by a distance... the rest of the field are not in sight!"  $(A^{***}B^{***})$ 

"I just wanted to say how impressed I have been with my first experience of buying from your auction house...everything is made clear on your website & my parcel arrived this morning carefully packed. ( $D^{****}$   $D^{*****}$ )

"Many thanks for your wonderful service... dealing with friendly, reliable, professionals such as yourself is a pleasure"... (B\*\*\*\* J\*\*\*\*)

"...the entire service...from request for additional information...telephone bidding process...accounts...dispatch...has been very qood"... (S\*\*\*\* H\*\*\*\*\*)

"Thank you for such a smooth & efficient service for a buyer not able to view or attend... if I could leave feedback it would be 5 stars"...  $(J^{*******}S^{******})$ 

"I think you p&p charges are very reasonable...this is the first time I have used the saleroom auction site you made it very easy...thank you"...  $(G^{*****}B^{*****})$ 

"I buy from dozens of auctions across the UK every week & I have to tell you I get the best service from you"... (T\*\*\* S\*\*\*\*\*)

"...thank you for the care & quality of the packing & for the very courteous & informative response when I phoned...Excellent service all round" (A\*\*\*\*T\*\*\*\*)

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## Seller commendations for our services...

Here are just a few, unsolicited & genuine, commendations for our auction services from some of our selling clients...

Thank you for the recent cheque, which finalised our business together, and also for the pleasant and efficient way you have dealt with us and all our items. We would not hesitate to recommend you to all"... $A^{*****}G^{****}$ 

I just wanted to send you a quick e-mail to thank you and your team so very much for all the advice and assistance you gave us in selling through your auction house.... We were very impressed by the professionalism and clarity that you provided...

V\*\*\*\*\* F\*\*\*\*\*\*\*

 $Hello\ Barbara...I\ see\ you\ have\ worked\ your\ magic\ again\ with\ the\ items\ I\ sent\ you.\ Very\ pleased\ with\ the\ amount\ you\ got\ for\ them.\ Thank\ you\ very\ much'...D**** B******$ 

Just to say "thank-you" for the cheque for the sale of ... I feel it was a good price, that is why I came to you - the fairest and best in my eyes... C\*\*\*\* M\*\*\*\*\*\*

Many thanks for settlement received today... Thank you for the very professional way you have handled the sale of my pottery.  $P^{****}S^{*****}$ 

We have just received the statement confirming the amount paid by BACS to Dorothy House Hospice Care. We just wanted to say a big thank you and ask if you would kindly pass this on to Barbara...she was so kind and caring when we popped the items into the auction rooms. Many thanks'... $M^{******}$  &  $C^{****}$