



Our in-house shipping service for buyers...

We have received many commendations for our in house shipping service...

Shipping estimates...

Pre-auction estimates of shipping costs are available, but are supplied as estimates only & will be subject to confirmation after purchase & cost adjustment after packing if necessary.

A postal shipping service...

We use Royal Mail & Parcelforce tracked & insured postal services for all our in-house UK & overseas shipping.

Postage at cost...

We pass on postage charges at cost to us. We do not add on a surcharge. Buyers must be aware that current postage costs may be high for large, heavy UK & overseas parcels, with extra fees for in-transit insurance cover for valuables. We do not ship any purchase without insurance cover. If any buyer insists on shipping without any, or with reduced value insurance cover, we will not supply a refund for any loss or damage in transit.

Tracking number...

We inform all buyers by email when their items are shipped & supply a tracking number.

Packing, handling & materials charge...

We offer a fair packing charge based on the time required to pack items, the complexity of packing & the materials involved. We always attempt to pack safely & securely using quality new & recycled materials.

Multiple purchases...

Whenever possible we will ship multiple purchases as one parcel providing it does not compromise the possibility of damage in transit. We reserve the right to ship multiple purchases in more than one parcel when required on safety grounds. We reserve the right to decline to offer shipping for large multiple purchases we deem too large, unsafe, incompatible or unsuitable for postal shipping.

Items we cannot ship...

Our in-house postal shipping service is only available for non-fragile items suitable by value, size & weight for shipping with Royal Mail/Parcelforce tracked & signed for services. We cannot ship large or glazed pictures, clocks, furniture, any other items we deem vulnerable or any items prohibited by UK postal services. We have a recommended carrier for items we cannot handle.

Buyers can collect in person or arrange collection by their own carrier. In transit insurance should be arranged by buyers using their own carriers. Carrier services chosen by the buyer are used at the buyers risk & will be subject to the service providers own Terms & Conditions. We do not accept responsibility for any damage or loss by a carrier chosen by the buyer, especially if the carrier does not provide insurance. We recommend the buyer provides their own shipping insurance.

Claims for loss or damage...

We have been shipping purchases for over 10 years & have received many commendations. We make every effort to pack items safely & securely to an acceptable standard for transit, but it must be accepted that we are not a professional packer. We cannot be responsible for damage or loss during transit caused by the actions or carelessness of the carrier. The buyer therefore will be responsible for making any claim for any damage or loss to items packed by us from the carrier. We will assist any buyer with proof of posting & insurance.

Our shipping schedule...

We operate a queue system for shipping. We pack & ship as soon as possible, strictly in order of when payment is received. Promptness of shipping is determined by length of the shipping queue. We commence processing & packing for shipping promptly as soon as possible after the auction. We do not post on Fridays so as parcels do not remain undelivered over the weekend.

Payment for shipping...

Our shipping charge will automatically be added to & shown on the buyer's invoice if shipping is possible & requested by the buyer.