



Our services for buyers...

Please note that by bidding at our auctions you are entering into a legally binding contract to buy & pay for any lot successfully purchased & are deemed to have read & agreed to our Terms of Business & Conditions of Sale.

Low buyers commission...

Our buyers commission of 15% is added to all invoices. This commission is subject to VAT at 20% (total 18% or £18 for every £100). If buying online through the-saleroom.com their commission for their service is an extra 4.95% +VAT which will be added to a buyer's invoice

Prompt condition reports service...

We recommend that potential buyers always obtain a condition report to ensure they are aware & content with the condition of any lot before bidding. We are happy to supply detailed condition reports & further images upon request. We attempt to supply reports within 24 hours.

All lots are sold as found & as previously owned. Bidders must not rely on the catalogue description & image only before bidding. Bidders must not assume any item is complete, undamaged, without faults or in working order. Minor faults, wear or damage inherent with the age, use or the manufacturing process may not be described. Measurements or weights in the descriptions are approximate & for guidance only. Catalogue photographs must not be relied on for assessing size, condition or colour accuracy.

Refunds are not available for buyer complaints or disappointment upon receipt concerning inherent faults, wear or damage, catalogue description omissions or unintentional errors if a condition report has not been sought & supplied.

Online catalogues & live bidding:

Live bidding for all our auctions & a fully illustrated catalogue are available through the-saleroom.com for 10 days before an auction. We reserve the right to decline any registration to bid live online at our auctions.

Our free 'Fair Bid' commission bidding service...

Our 'Fair Bid' commission bidding (autobid) service is free of charge & has a proven record of our guarantee to buy as cheaply as possible subject only to other bids or reserves if any.

Bids should be sent by email. Acceptance of bids will be at our discretion & may require certain guarantees obtained from the bidder Please submit commission bids early to guarantee they can be executed. Where bidders have placed bids of the same amount, the bid placed first take priority.

Telephone bidding...

We have a limited in number of telephone bidding lines, so please reserve a line early. It is the bidder's responsibility to be contactable at the number supplied when the lot is offered for sale. We cannot be held responsible for missed telephone bids when bidders are unobtainable or we are unable to contact them. We reserve the right to decline requests for telephone bidding applications at our discretion.

Our in-house shipping service...

Our in-house postal shipping service is only available for non-fragile items suitable by value, size & weight for shipping with Royal Mail/Parcelforce tracked & signed for services. We cannot ship large or glazed pictures, clocks, furniture, any other items we deem vulnerable or any items prohibited by UK postal services

Multiple lot purchases may be shipped in separate parcels at our discretion & we may decline to ship large multiple purchases if they unsuitable for postal shipping. We can recommend other carriers for items we cannot handle or buyers can arrange their own carrier. Purchases are shipped in order of invoice payment received.

Fair shipping charges...

We charge the Royal Mail postage charge at cost, plus a fee for packing & materials based on complexity & time to process. Shipping charges are added to a buyer's invoice. Buyers will receive an email notice of shipping & a tracking number.

Shipping services provided by, or recommended by us are used at the buyer's own risk. Buyers must make any claim for loss or damage as we cannot be held responsible for damage during transit by the shipping service provider. We recommend buyers provide their own in-transit damage & loss insurance.

Payment for purchases...

Strictly within 5 days of the auction or receipt of invoice. Payment can be arranged by telephone using a debit card or by bank transfer. We accept UK credit cards & cheques only up to a limit of £250. We do not accept credit card payments from overseas buyers. Payment by direct bank transfer may be requested for high value purchases. Bank transfers from non-UK accounts are subject to an £8 bank surcharge.